

**In Scope** NON-EU imports / new suppliers / existing suppliers  
**Distributed to** MSD-Site management, MSD Commercial Operations, Global Trade Compliance, Global Supplier Management, 3<sup>rd</sup> party suppliers

## Goal of this Guidance

Describe requirements for paperwork and pre-announcement/follow-up for sending products, samples etc., originating from non-EU countries. Destination of these shipments is either MMD/MSD-AH/Intervet in Boxmeer, MSD-AH De Bilt, or MSD-AH Oss.

### General

Within MMD/MSD-AH in Boxmeer the AH Trade Compliance [ahtc@merck.com](mailto:ahtc@merck.com) department will be first point of contact. Sending products, samples and such from non-EU countries requires customs clearance at the European border. To avoid any delays and/or problems getting the shipments through customs, this Guidance is to be implemented by all existing and new vendors.

## 1. Air shipments

### General

When booking/sending goods from outside of European Union to EU, following rules are applicable:

Air shipments must be sent directly through Airport Schiphol Amsterdam.

### AWB (Airwaybill) information

#### Consignee and final delivery address:

Intervet International B.V., Exportstraat 44, 5831 AL Boxmeer, The Netherlands

#### Notify party / customs broker:

Rhenus Fresh BV, Folkstoneweg 202, 1118 LN Schiphol, The Netherlands [import.fresh.nl脾@eu.rhenus.com](mailto:import.fresh.nl脾@eu.rhenus.com)

### Pre-arrival notification to Intervet International B.V.

Documents must be provided to consignee via email 2 days in advance: AH Trade Compliance [ahtc@merck.com](mailto:ahtc@merck.com)

- This includes AWB, (proforma) invoice, packing list and all other applicable documents for the shipment.

→ **\*\*\*\*In case of shipments with Animal Derived Products, requiring Veterinary check at entrance (NVA Dutch Health Authorities), please contact [AHTC@merck.com](mailto:AHTC@merck.com) for correct procedure\*\*\*\***

## 2. Sea shipments

### General

When booking/sending goods from outside of European Union to EU, following rules are applicable:

Sea shipments must be sent directly through Seaport Rotterdam

### B/L (Bill of Lading) information

#### Consignee and final delivery address:

Intervet International B.V., Handelstraat 28A, 5831 AV Boxmeer, The Netherlands

#### Notify party / customs broker:

Copex Maritime, Eemhavenweg 16, 3089 KG Rotterdam, The Netherlands: [frontoffice.rotterdam@copex.nl](mailto:frontoffice.rotterdam@copex.nl)

Kuehne + Nagel NV, Willemswerf 10th floor Boompjes 40, 3011 XB, ROTTERDAM, The Netherlands

[Knrtm.customs@Kuehne-Nagel.com](mailto:Knrtm.customs@Kuehne-Nagel.com)

OR

### Pre-arrival notification to Intervet International B.V.

- Documents must be provided to consignee via email 2 days in advance: AH Trade Compliance [ahtc@merck.com](mailto:ahtc@merck.com)  
This includes B/L, (proforma) invoice, packing list and all other applicable documents for the shipment.

→ **\*\*\*\*In case of shipments with Animal Derived Products requiring Veterinary check at entrance (NVA Dutch Health Authorities), please contact [AHTC@merck.com](mailto:AHTC@merck.com) for correct procedure\*\*\*\***

## 3. Truck shipments

### General

When booking/sending goods from outside of European Union to EU, following rules are applicable:

Road (truck) shipments must be sent directly through: Van De Zand, the Netherlands

### CMR information

#### Consignee and final delivery address:

Intervet International B.V., Handelstraat 28A, 5831 AV Boxmeer, The Netherlands

#### Notify party / customs broker:

Van De Zand, De Grens 4, 6598 DL Heijen, The Netherlands [melding@vandezand.eu](mailto:melding@vandezand.eu)

Kuehne + Nagel Logistics BV, Transitoweg 1, 4782 SM Moerdijk : [knnl.road.import@kuehne-nagel.com](mailto:knnl.road.import@kuehne-nagel.com)

OR

### Pre-arrival notification to Intervet International B.V.

Documents must be provided to consignee via email 2 days in advance: AH Trade Compliance [ahtc@merck.com](mailto:ahtc@merck.com)

- This includes AWB, (proforma) invoice, packing list and all other applicable documents for the shipment.